



Dear Councillor

LICENSING AND PROTECTION COMMITTEE - WEDNESDAY, 22 OCTOBER 2025

I am now able to enclose for consideration at the above meeting the following appendices that were unavailable when the agenda was printed.

**Agenda Item
No.**

- 5. CCTV IN TAXIS - CONSULTATION UPDATE**(Pages 3 - 20)
To consider and note the CCTV in Taxis Consultation Report – Appendix A
- 6. STREET TRADING POLICY AND CONSENT OF THE DISTRICT**(Pages 21 - 22)
To consider the Street Trading Policy Report and to approve the designation of all streets within the district to be consented streets and to approve the proposed consent fees – Appendix C.

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Licensed Drivers who object to CCTV and comments provided	
Invasion of privacy, the cost of installation , The costs of installing	
Object but no comment	
I don't feel it's necessary for my business which is predominantly airport transfers. For taxi or private hire operators that have a public office it would be useful but for someone who's work is from addresses & pre booked I don't feel it's needed	
Invasion of privacy. One of the joys of taking pre booked customers on holiday is that you build a relationship with them and have good conversations. I think this would change if passengers knew they were being recorded. As a lone woman driver I have never felt the need for cctv in a vehicle that I am driving. I think that potentially this is a good idea for Hackney drivers but not necessary for pre booked private hire.	
There is also a big cost to this which will again eat into the profits of the role or increase fees for those wanting to travel	
I am not in favour in installing CCTV in taxis	
Passengers may feel uncomfortable being recorded, especially in sensitive situations or when traveling late at night. Drivers may be concerned about being surveilled during breaks or private conversations.	
Cost of cctv and maintenance every year and privacy for driver and there family when taxi use for personal	
It's critical that any CCTV system complies with data protection laws, including clear policies on storage, access. Passengers may feel uncomfortable being recorded, especially in sensitive situations or when traveling late at night.	
I am writing to express my concerns as a licensed private hire driver under Huntingdonshire District Council. The cost of obtaining and maintaining a private hire licence with your council is significantly higher compared to neighbouring councils such as Peterborough, Bedford, and South Cambridgeshire. However, despite the high costs, your licence is not accepted by major platforms such as Uber, Bolt, or Veezu, which limits our ability to work and earn a reasonable income. Additionally, the recent push to require CCTV installation in all licensed vehicles adds another financial burden on drivers. While safety is important, such requirements should come with proper financial support or subsidy, especially when most drivers are self-employed and already struggle with fuel, insurance, and licensing costs. Due to these factors, many drivers are choosing to move their licences to other councils where: - The application is cheaper and faster. - The licence is accepted by all major ride-hailing platforms. - There is no forced CCTV installation unless justified. I respectfully urge the council to review: - The overall cost structure of the PHV licensing system. - The CCTV requirement policy. - Possibilities to integrate with platforms like Uber and Bolt to support drivers better. Without improvements, Huntingdonshire may lose more driver. Why doesn't Huntingdonshire Council allow private hire drivers to work with Uber, Bolt, or other major platforms like other councils do?	
Why are drivers being restricted and forced into unnecessary bureaucracy and high costs, including expensive CCTV systems?	
Instead of helping drivers earn a living, the system is making it harder. Many of us are considering leaving for other councils where we can actually work freely.	
Please reconsider your policies before more drivers walk away	
There is already not enough work in Huntingdonshire for taxi drivers.every year new things come up and expenses going up and up if council happy to pay to taxi operators or drivers for cctv cameras then can think about it please think about Huntingdonshire drivers and operators we are suffering thanks	
It's extra cost for us and this is small town we don't need for it	
No need for extra cost for taxi drivers last few years I don't think the drivers are can take any more cost we mostly sit dow and we don't do anything.	
We need a little benifit as new taxi rank inside thi Town provided more jobs thanks	
Privacy invasion, Withdraw CCTV	
Object but no comment	

I understand the benefit in relation to safety but I feel it is an invasion of privacy, especially when clients are discussing sensitive information in the vehicle.
Invasion of privacy
No it's too costly and battery drain while not even use. No, don't support cctv No cctv camera please. Thanks
Because it's invasion of privacy It's just add up extra cost to the job that has minimal pay already , CCTV £800 extra but it won't provide extra security I don't think CCTV provides extra security, currently Uber taking all of the jobs, it's impossible to compete and make additional costs with installation and running CCTV will remove that minimal income from the hard work taxi drivers are already doing. You might work for 5 hr and only earn £2.50. Can anyone afford to keep running at this rate with car costs , insurance, repairs , fuel.
Useless , Extra expenses , We don't want CCTV in taxi as it's useless
Object but no comment
We can't afford it specially working in Huntingdon district Council as a Hackney driver our business has been taken over by the Uber and the Huntingdon district Council didn't do anything for that First of all we can't afford it to install the CCTV in our taxis secondly I believe there will be concerns about the privacy of both passenger and driver I understand it's very important for safety of both passenger but unfortunately as a hackney driver Now a days we don't get much business because of Ubers cross boarding operation
No I do not support the use of cctv inside vehicles
The cctv will be running even if I have my family in the vehicle , that's not fair at all, the cost of the cctv why does it come out of our pocket
Passenger/Customer privacy for PHV - but would not be against use in HC
I am not sure whether CCTV is necessary. It might help with safety, which is important. But as a Private Hire driver licensed in Huntingdonshire, I'm struggling to get any jobs. I can't find regular work or trips, because drivers are coming from Cambridge, Peterborough and elsewhere and taking local customers.
If the cost of installing CCTV will be high, I don't know if I will be able to continue. I might have to stop working as a taxi driver completely.
If the Council does not take any action to protect local drivers and licence holders in Huntingdonshire, many of us may be forced to give up. We need fair rules and support, not just new costs.
It should be made mandatory inside Hackney vehicles. With private we mainly do school contracts and pre booked jobs where we have passengers full details. This means we are always in a safe environment. Also because we carry young children inside taxis, parents might not be happy having their children recorded at all time. This means we are always in a safe environment. Also because we carry young children inside taxis, parents might not be happy having their children recorded at all time. It also cost a lot of money to install cctv and with rising costs and reduced income from taxis most operators and drivers are already struggling to make ends meet. Adding additional costs only further worsens our situation.
I have been driving a licenced HDC Private Hire for 12 years and never had a problem. I think customers would object to being filmed, and so would I. I would not drive under this incursion of privacy. Privacy. Operational inconvenience. Cost. Customer intimidation. If voice recorded, privacy of conversation, sometimes on their mobile with other colleagues or their business contacts.

Cost, regulation and rules on when it can be used.
Unless the CCTV can be on the whole time a passenger is in a vehicle it serves limited purpose and would become nothing but a regulatory, bureaucratic and financial burden.
Will be a hard process to installing it in a car. Huntingdon is a safe place to work. It should be optional to use it or not.
We are using our cars in private aswell. In terms of privacy and cost I don't think we need to use CCTV inside our cars.
I can't afford it because most of taxi business has been taken over by the uber
It's not affordable for the Huntingdon district council taxi drivers as not much business left after Ubers cross border operations
We can't afford the price that and the Huntshire secure enough
This is a total invasion of privacy for both the driver and passenger. It is also another cost for the operator. Are you trying to put the smaller operators out of business Another cost !!!! This should be at the discretion of the operator and not compulsory
My vehicle i ise for my own personal use and would not like to loose my privacy Should be up to the drivers if they would like to have cctv fitted or a dash cam just facing the passengers Think the drivers should have there say about there privacy. And having cctv fitted should be optional.And must not be made mandatory.The majority of drivers use there vehicles for personal use with family and friends.
As a part time drive I use my vehicle for personal aswell as for business .. I have my children in my car and do not wish for the to be recorded every time they step into my car.. if the device could be turned off when not using for hire or reward I would probably be ok with it .. but due to previous council legislation and having to have a newish car and licence fees going up every year the cost of diesel and insurance public liability etc .. it makes owning 2 cars impossible Too intrusive if can't be turned off when not being used for hire and reward .. to expensive as it's going to be north of £500 to get fitted (can buy them for less than £100 from amazon) sounds like another money making scheme.. do more spot checks and crack down on illegal taxi drivers might be better instead of pricing out drivers who do things properly
I am against cctv cameras inside vehicles
I can't afford it
Object but no comment
I do not think that cctv should be installed as number 1 invasion to privacy for the both the driver and the passenger number 2 the cost of having them installed. I just believe it's just another money scheme from the council.
Corporate clients will not be impressed with conversations being recorded and filmed My Clients won't like this and I will run the risk of losing business My business will be affected I'm sure as clients use our travel solution for the exclusive service we provide. The market I target doesn't require people being filmed. Also GDPR surely will be breached? I don't think extra costs should be put into our businesses as all costs have increased over the last few years with the industry.

Not needed nor appropriate on Childrens money that could be spent on new vehicles or raising wages of driver and PA who are laid low and poorly on school runs , it's an Invasion of privacy Breach of data Invasion of privacy Not necessary Who will monitor it ? Where will the recordings be Kept and stored ? How secure will this be and how long would they be kept for ... Not appropriate on school runs for minors Too costly and waste of money that could be better spent on driver and passenger assistant wages who are already paid a poor and disgusting wage. I wouldn't as a parent of a child want my child recorded and cctv , and especially as a parent of a SEN child that would not like the fact that she was being recorded or a camera on the vehicle, her being watched or people able to listen in. Personally I think it's unacceptable for anyone to hear mine and listen to the private conversations of myself and my work colleague on our school run taxi route and run. It's an invasion of our privacy, quite frankly it makes me uncomfortable and not needed. A big fat waste of money , money that could be spent buying new vehicles or paying staff way better than just above minimum wage for being a professional driver, with this live drive time rubbish. Then it's like we would be big brothered and filmed rather than use the money on our wages it's used on unwanted, unnecessary CCTV and is an invasion of privacy and <u>something I don't feel comfortable with or agree with. on a children bus run.</u> I definitely don't want to have cctv in my car it's my privacy and coustmers privacy I have been driving taxi for 40 years and don't have any problems would you like to have cameras on your desk How can I support this when financially we're being shafted everyday possible. We're currently facing significant difficulties due to the impact of cross-border taxis. At present, there's virtually no work available. While working at the train station, I can often be sat there for five hours without getting a single job. On top of that, Uber vehicles constantly circle the station, taking potential fares from licensed drivers like myself. To make matters worse, the cost of remaining roadworthy continues to climb—insurance, road tax, and MOT fees have all gone up. Adams, the MOT garage designated by the council, is now also asking us to pay for a second MOT, which is effectively identical to the taxi MOT. It uses the same data and checks, yet he's profiting from this by charging every driver again for something that's already been covered. These are just a few of the many ongoing issues we're facing. In light of this, I simply cannot afford the added financial burden of installing CCTV. I urge you to focus on addressing these existing concerns rather than imposing further costs on drivers who are already struggling. Cost. We making next to nothing at the moment. Young people, today, drink less and intended last 6 years I have had no problems. 15 years ago it was terrible. Big brother is here. Also cost. These days there are no problems. Young people don't drink so much and are a vast improvement on their parents. It's not affordable because there not much work in Huntingdon from the time uber has started cross border operation I have already a dash cam which is recording front rear and inside I can't afford as there is not much work left at station Object but no comment
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Private security
Privacy Reasons. As a taxi driver, I'm against CCTV in private hire vehicles. It creates serious privacy concerns for both drivers and passengers, as conversations and personal interactions would be constantly recorded. There is also a risk of misuse or mishandling of the footage, which could undermine trust and make people feel uncomfortable using the service
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Object but no comment
Object but no comment
A lot of customers do not want to be recorded
Vehicles are used for personal use with family members outside of work. Drivers use vehicles for personal use with their families outside working hours and they do not support this move Whilst there are pros and cons with having cctv, customers who have been informed of a possible move to have cctv in vehicles have rejected the idea because of personal reasons.
Only because it is expensive not everybody can afford
I have been a Chauffeur from the start all of my clients are well known to me or have been reoffered by existing customers or other drivers like myself. I pride myself in my professionalism and trust and my customers appreciate the knowledge in their privacy especially my corporate clients that hold business discussions in my vehicle. I understand your concern to regular Private / Hackney drivers ut our type of business is very different. I believe it will impact my business severely and possibly cause the loss of my clients / Customers.
We use the same car for family use as well. So we won't have any privacy left I don't understand why Huntingdonshire council is pushing to install CCTV in the taxis. When they are not doing anything about the cross boarding. We have barely any work left on the rank as it is. UBER is killing the market. Peterborough taxis are not required to have a CCTV in their taxis and they are working in Huntingdonshire. So I thinks it's just waist of taxis drivers time and money which they can't afford as it is.

I am writing in response to the current consultation on the proposal to mandate the installation of CCTV systems in all licensed taxis and private hire vehicles operating in the Huntingdonshire district.

While the intention to enhance public safety and driver protection is appreciated, I wish to express serious concerns regarding the necessity, effectiveness, and financial impact of such a policy.

1. Lack of Clear Evidence on Crime Reduction

There is no conclusive evidence from other local authorities that mandating CCTV in taxis has led to a significant reduction in crime or anti-social behaviour. For example:

Oxford City Council, which implemented mandatory CCTV in taxis in 2015, later faced legal challenges over data protection concerns, and there was no publicly shared data confirming that the presence of CCTV resulted in measurable reductions in incidents.

Southampton City Council, after introducing compulsory CCTV, admitted that while CCTV helped in some investigations, it did not act as a major deterrent nor substantially reduce crime rates.

A Department for Transport (DfT)-commissioned review in 2020 acknowledged that while CCTV may help in investigations, it does not guarantee prevention, and excessive use may raise privacy and data protection concerns, especially under GDPR and UK data laws.

2. Financial Burden on Drivers and Operators

Many taxi drivers and vehicle owners are already struggling with increasing operational costs—fuel prices, insurance premiums, maintenance, and licensing fees. The mandatory installation and maintenance of CCTV systems, often costing upwards of £500–£1,000 per vehicle, poses an unreasonable financial burden.

This will especially affect small independent operators and part-time drivers, many of whom may be forced out of the trade, leading to reduced transport availability for the local community.

3. Privacy and Data Concerns

The mandatory use of CCTV inside vehicles raises complex questions around data protection, particularly regarding:

I am writing on behalf of Shabab Latif/ Sai Baba Cars Ltd to express serious concerns about the district council's proposal to mandate the installation of CCTV cameras in all locally licensed taxis. While we understand the council's goal of enhancing public safety, this proposal presents significant issues that we believe have not been fully considered.

Our primary concern is the considerable financial burden this would place on local taxi drivers and businesses. The cost of purchasing and installing this equipment would be substantial, and in an industry already facing tight margins, this expense would be devastating. Local taxi businesses are already struggling to compete with larger, cross-border ride-sharing services, such as Uber, which are not subject to the same regulations or expenses.

This leads to our second major point: "fairness and equal application". The proposal states that CCTV would be installed in "every taxi," but this is simply not the case. If this regulation is only applied to taxis licensed within our local district, it will create an unfair and unequal playing field. Drivers from neighbouring districts and services like Uber would continue to operate in our area without being required to install CCTV. This would not only fail to achieve the goal of having CCTV in "every" taxi, but it would also put local, licensed drivers at a significant disadvantage, as they would be the only ones bearing the financial cost and operational changes.

Furthermore, we are deeply concerned about the "privacy implications" for both drivers and passengers. The installation of constant surveillance raises serious questions about data protection, storage, and access. Customers, particularly those using taxis for sensitive or personal reasons, may be uncomfortable with being recorded. This could potentially deter them from using our services.

We urge the council to reconsider this proposal. If the goal is to improve safety through surveillance, then the regulations must be applied consistently to "all" vehicles providing taxi services within the district, including Uber and other cross-border operators. To do anything less would not only be ineffective but also deeply unfair to the local businesses that are the backbone of our community.

We are ready and willing to work with the council to find a solution that addresses safety concerns without disproportionately penalizing local taxi businesses.

Thank you for your time and consideration of this important matter.

It may be ok voluntarily in Hackney Carriages but not in Private Hire as it is an invasion of privacy.

Any imposition of cctv for private hire vehicles would probably lead to the end of the high trust part of the industry. Many of my customers would be unable to travel or refuse to travel because it would be unacceptable. The privacy they require is non-negotiable. They would more likely hire their own driver direct for their own or company vehicle. It would lead to a loss of licenced operators and drivers.

I don't support

It should be drivers choice if he want to install cctv

Don't need one waste of money and time , No CCTV that's all

No safety on CCTV no private life left then

Object but no comment

Object but no comment

Mostly private hire taxi drivers having cctv cameras already can't afford from council because they vary expensive

Expensive and unnecessary, no need to implement

Waste of time and money

Licensed Drivers who support CCTV and comments provided	
We don't know who we picking up or who is driver(from both sides) if a passenger just lie and make false allegations driver have no proof that customer is lying so cctv is must on other hand same with customer if driver say some thing which he isn't suppose to customer have to prove it so for everyone safety cctv is must	
Think a very good idea so if ever there is an issue you can check cctv but also the parents need to be asked for permission	
I believe not only does it keep the driver and passenger safe and accountable but it also makes them both act more appropriately knowing they are being filmed and this can be used against them. Some drivers need to be held accountable for their rude behaviour and some passengers need to know they can't get away with bad behaviour	
It's for the safety of everyone and shouldn't even be a choice	
I have a Tesla, CCTV can be turned off but its always recording outside and in Sentry mode. So if a bad passenger made me turn off recording, sentry mode would still be on. Plus there's a camera belonging to the lease company who can see what happened if needed. Teslas are good.	
I wanted to know if you allow Tesla Model Y to be sticker less, for exutive work?	
Safety of drivers is paramount in a land of increasing prices	
Public safety, safeguarding and wellbeing for all costumers and children	
Must be done	
I'm a driver	
For the safety of drivers and passengers it's important to install CCTV	
For the safety of drivers and passengers it's important to install CCTV,	
May time's happened to me that they customer shouted to me and used bad language for no response just because they've been drunk	
And also many times the customer didn't pay and runaway, so to install the CCTV can help provide a evidence in case of needed	
Good for driver and passenger safety	
Forward facing rearward facing cameras. One can actually see what happens if there's an accident. 2. It actually can see what people are doing in the car, the drivers and passengers with a hard wire database which can only be accessed by the council or the operator. It means there's no arguement in the case of an accident or in the case of in a private behaviour by drivers	
More safety for drivers against poor customer behaviour	

Licensed Operators who Support CCTV and comments provided

Fully agree with anything including CCTV to protect drivers, and members of public traveling in licensed vehicles
I strongly advocate the use of CCTV in licensed vehicles, both from my operators perspective and as a member of the public. Anything that enhancing safety, accountability, and public confidence is a good thing while protecting the licensed drivers too

However, as an operator under HDC, granted "plate exemption" I beleive CCTV needs to be considered very differently and in line with the current policy exclusions of Plate exemption.

Our clients specifically book us because of the high level of discrete, private and confidential environments we provide in our cars. CCTV would not work or support their travel needs and risk the terms under which they book with us. In fact even our front and rear dash cams, which I believe should be standard on all licensed vehicles, clients regularly raise questions checking to ensure that no audio or conversations inside the car are being recorded. Anything recording in the cars would see many clients not using our services

I do hope that for 'plate exempt' vehicles, CCTV is given careful consideration, as this survey does not appear to address these unique circumstances to which we operate and clients book us for.

Yes, I support the use of CCTV in licensed taxis/private hire vehicles. It helps improve safety for both passengers and drivers, can provide evidence in case of disputes or incidents, and may deter inappropriate behavior. As long as privacy laws are followed and footage is securely stored, I believe it's a positive measure.

Prevent crime and abide the Taxi/Private Hire Vehicle terms and conditions.

CCTV camera can be helpful should be of incident/accident on the road and inside the vehicle.

Licensed Operators who Object to CCTV and comments provided

As a private hire operator we are against the use of CCTV in vehicles, yes in some cases it is good to have them however as these vehicles are driven by drivers for their personal use too the drivers do not have any control over the usage of them, these vehicles are driven for personal use too. It would invade their privacy.

Licensed Drivers & Operators who Support CCTV and comments provided

I already have CCTV in my vehicle, it gives me piece of mind .
 Yes, as an operator I support the use of CCTV.
 Very happy to see CCTV in vehicles.
 However, I hope HDC don't implement that drivers must have a certain system.
 I've already got CCTV installed, it is one of the best systems on the market.
 I'd be very unhappy if I had to install another system at a ridiculous cost.
 I also fear certain drivers will not be happy with another cost added to their business.
 Driver's are struggling out on the road, business is down, these are tough times.
 HDC, have to decide how much costs can drivers endure?

CCTV is important not only for safeguarding passengers, but also for ensuring the protection and security of drivers.
 Yes, I support the use of CCTV in licensed taxis and private hire vehicles, as it enhances the safety and protection of both passengers and drivers.

Yes in Support

It's safety for driver and passenger

It improves safety to drivers and passengers. I have in the past been attacked inside my taxi and the culprits ran away, so improving security guarantee is a welcomed development.
 It gives me assurance that whatever is happening in the taxi is recorded and may be used to find out the truth when there is disagreement
 A lot of things happen inside the taxi and having the security guarantee is good.
 I think it is a good idea and as someone who has been attacked in the taxi before and have a mark of an injury sustained while operating as taxi driver, I strongly support the introduction of CCTV.

I believe that installing CCTV inside vehicles helps improve both safety and accountability. Support driver protection, improve and build passenger trust, Provide evidence in accidents

Yes, I support the use of CCTV in licensed taxis/private hire vehicles because it enhances safety, deters bad behavior, and provides evidence in case of disputes or incidents.

Yes, as a Private Hire Operator, I support the use of CCTV inside licensed vehicles because it helps ensure passenger and driver safety, protects against false claims, and promotes professional standards across the service.

CCTV improves safety and accountability, but clear guidelines on data protection, access, and privacy must be in place to protect both passengers and drivers.

As a licensed driver, I support the use of CCTV cameras inside vehicles. I believe that such measures enhance the safety and security of both drivers and passengers by providing clear evidence in case of disputes or incidents. Proper use and management of these recordings, with respect for privacy and data protection, can contribute to a safer travel environment for all parties involved.

As a passenger, I support the use of CCTV cameras inside licensed taxi and private hire vehicles. I believe that CCTV enhances the safety and security of both passengers and drivers by deterring inappropriate behavior and providing valuable evidence if any incidents occur. Ensuring that recordings are handled with respect for privacy and deleted within a reasonable timeframe would help maintain trust and confidence in this safety measure

I respectfully propose the establishment of a mandatory policy requiring that in-vehicle CCTV recordings be securely deleted seven days after the completion of each journey, provided no complaints have been lodged by either the passenger or the driver. This measure would safeguard passenger privacy by ensuring that personal footage is not retained unnecessarily.

Additionally, all drivers should be required to sign a declaration confirming the deletion of such recordings once the retention period has expired without incident. Passengers must be informed that CCTV footage is recorded solely to ensure the safety of both parties and will only be accessed by relevant authorities in the event of a formal complaint.

Beyond the seven-day period, no CCTV footage should be stored or requested. This timeframe is sufficient for addressing any concerns and requesting evidence, thus balancing privacy rights with safety considerations.

Thank you for your attention to this matter

Safety

Can act as evidence in the event of an accident.

I already use a dashcam (records from and rear of outside of car but not inside) and have done so for many years. Have never needed it but have provided footage to police on a couple of occasions regarding accidents that I witnessed.

Concern of recording inside the vehicle as it can lead to some people acting up for the camera, especially after a few drinks. Fortunately I only do executive work so its not an issue.

Can be useful for regular private hire drivers as

Protect me and passengers.....cost is a concern though Feel safe

Should make all safer and provide evidence if ever there is an issue

As I'm self employed money is tight and this just adds to expense for me

Safety of staff as well as passengers

Safety of staff and monitoring of passengers

Good for drivers and passengers safety

I have concern about cost of the cctv and repair , this should be provided by the council.

And also private hire vehicles are also used for families and there will be privacy issues.

I support CCTV but I feel this is only really needed for pub, club late night private high work

My concern is the cost of CCTV and will customers feel their privacy has been invaded for normal business or airport work?

As a licensed driver, I support the use of CCTV to improve safety and provide clear evidence in case of incidents. However, I believe it should be recommended, not mandatory, and supported with funding options to avoid unfair costs to drivers. Privacy protection and secure data handling are also essential.

As a passenger, I feel safer knowing that CCTV may deter abuse or false accusations. Still, I believe there should be clear signage in vehicles, and passengers should be informed that recording is taking place. It should be an optional safety feature, not forced on every driver.

Yes, I support the use of CCTV as a safety measure for both drivers and passengers. However, I believe it should be optional rather than mandatory, with clear privacy policies and financial support for installation. Operators and drivers should have the freedom to choose, while ensuring that systems used are secure and compliant with data protection laws.

My opinion on the proposed mandatory installation of CCTV in licensed taxis and private hire vehicles:

I understand and support the intention behind introducing CCTV in licensed taxis and private hire vehicles – particularly in terms of improving safety and accountability. However, I believe that CCTV should not be mandatory, but strongly recommended.

Here's why:

1. Privacy concerns – Recording in such a confined space raises valid concerns for both drivers and passengers. Footage should only be stored securely, for a limited time, and accessed strictly in the case of an official complaint.
2. Financial burden – Many drivers may struggle with the cost of installation and maintenance. The Council should consider offering financial support or optional grant schemes.
3. Freedom of choice – Drivers should have the right to decide whether they want to install CCTV. Passengers can then make informed choices by selecting vehicles with or without CCTV, depending on their preferences.

Safety for everyone

Licensed Drivers & Operators who Object to CCTV and comments provided

Taxis and minicabs yes but not Executive PH, plate exempt. I know a lot of my HNW and upper management clients would question the privacy issue as they often hold sensitive phone calls while in my cars. I fear they would stop using my services and I would lose them as clients if I had to have CCTV fitted. In my opinion the services I provide, unlike taxi and minicab companies and the clientele I drive CCTV is not required.

Only in taxis and minicabs as explained above.

Times are worrying when compulsory CCTV has to be installed in licensed vehicles where operators and drivers are supposed to have been checked as we all know this is as much as keeping passengers safe from drivers as it is from keeping drivers safe from passengers.

Only if taxi drivers / taxi companies are not forced to install very expensive cctv equipment.

passengers do not like to be recorded.

yes but taxi owner should be allowed to buy and install the equipment within their affordability

CCTV is good for the safety of driver and passenger. But many passengers get very concerned about being recorded, in some cases passengers asked driver to switch off the dual dashcam before continuing the journey. Only concern as taxi driver we have that if council forces us to buy certain certified brand and get it installed by certain company too which could be unaffordable for us therefore drivers should be allowed to buy the equipment by themselves whatever they can afford. thanks

Us operators that are actually licensed to operate and drive in Huntingdon are already being persecuted due to the increasing costs, notably raised by Huntingdon district Council already. But yet any driver now from any district can work in the area for much lower costs and without following any byelaws as there is no one around to police them. Which ironically I did email yourselves about appropriately 8 weeks ago but as of yet no one has felt it necessary to reply? Huntingdon is a small town over run by out of district taxis in it, taking work away from those of us actually licensed and already paying ridiculous amounts to be licensed here. You are treating Huntingdon like a thriving city, with night life. It's not!

Added costs, unnecessary expense in a small town with no night life and too many out of district drivers

Members of the public who Support CCTV and comments provided

helps both the customer and the driver if there are any conflicts or issues
I do not have any concerns and think it is a great idea but must be mandatory and if anyone is found not having the CCTV they should have their licence revoked.

Safety, for everyone including the drivers

Think it's a very good idea to keep not only passengers safe but drivers too.

Safety for all, driver and passenger.

Why would anyone object to it? Most commercial vehicles have cameras in now so why not taxis.

Across the country, many taxis have been used in the exploitation of girls, which would not have happened if there had been cameras in these cars. Also, my friend has been assaulted by a taxi driver. Cameras would also protect the taxi drivers, or the footage could be used as evidence. The Council's decision should be based on protecting and safeguarding the public.
If a taxi driver didn't want to have cameras in their taxi I would be asking why? What are they hiding?

Provides sense of safety and hopefully acts as a deterrent (writing this is as a young single female who uses taxis lots but can also see from a safety perspective for drivers when dealing with angry passengers.
No concerns if it keeps us all safe. I use Veezu/Panther a lot and whilst I don't think they use CCTV yet, I like the app which shows my location which I can share with others - something I deem important when using taxis alone.

I do not want to get in a taxi with a non-English driver without cctv

Please install cameras as I refuse to use a taxi without it.

Safety for women and girls

This is essential, I am still angry at what happened in Peterborough. What have they got to hide, should be implemented nationwide.

In Support no comment

Keeps women safe, drivers safe and supports police activity when required.

Protects all occupants of the vehicle

Passenger & driver safety, deterrent to crime, protection for drivers & passenger's as helps safeguard against violence, or fare evasion. Offers reassurance for vulnerable groups, e.g women at night, elderly passengers. Useful as evidence for disputes in the event of fare evasion, complaints, allegations of misconduct. Gives public confidence in using such means of travel if travelling alone also encourages better behaviour for both driver and passengers. Compliance & support - helps authorities ensure drivers comply with licensing conditions and regulations a no crazier to enforce laws related to anti social behaviour illegal activity & harassment. Only to be used in the event of a dispute, complaint or enforcement related issue and remains the property of the local authority who issued the licence in the first place.
As a woman I would feel safer Although I support it I wouldn't like the cost of installation to be passed on to passengers. I have to use taxis late at night, generally when there has been a problem on the trains, and it is already very expensive.
Safer for driver Go for it
Feel safe due to being lone female CCTV is there to safeguard those who travel alone and where their journeys are more remote or secluded. It gives security and comfort.
I guess it's a safety v cost issue - it's a brilliant idea for additional safety/protection of both drivers and passengers but the cost would likely be passed on to the consumer in increased fares in an already difficult economic climate.
CCTV being present makes passengers feel safer, also reassured knowing that there is evidence to verify wrongdoing from the driver or indeed fellow passengers when allegations are made, it provides operators with a means of verifying or dismissing such allegations, and when passengers are abusive, it provides evidence to enhance and encourage police support and action where CCTV has been mandated, there is always resistance from the trade due to cost, but in reality, they soon realise that the cost of CCTV is cheaper than the cost of legal support when accusations are made, in relation to invasion of privacy, once they realise that the data is only stored within the vehicle, and can only be accessed when an allegation is made, and even then, only accessed directly by calling the vehicle in to examine the footage, such fears are overcome, once implemented and used to protect drivers, the local drivers soon realise they would not want to be without CCTV in place.
Safety of the passengers comes first.
To protect myself and the passenger It's for security purposes

To improve the safety of vulnerable persons. I fully support CCTV being installed in taxis and private hire vehicles. Not only does this safeguard passengers, but also protects drivers in cases of verbal abuse or worse.
It would be good to keep people safe
I've had a bad experience with a taxi driver before outside cromwell vets. He shouted at me because he thought I was putting my cats carriers straight on his seats and not the blanket I bought because he didn't want his seats to get dirty as tge carriers had been on the floor but his seats were absolutely filthy when I got in covered with stains and hair. If he hadn't of already out my wheelchair in his boot, I would have cancelled. Doesn't concern me It's a good idea as some taxi drivers can be volatile and speed when they are in a mood and don't think twice about intimidating
I would be happy to have CCTV as a safeguard for both myself and driver As a manager of education transport the installation of CCTV would be beneficial for the following reasons: Prevention of inappropriate/ unsocialable behaviour from all parties Prevention of false accusations being made Passenger and driver safety - provides irrefutable evidence in the event of an allegation or incident which sometimes can take a long time to resolve and can lead to drivers being suspended for extended periods of time (causing lack of earnings)

Members of the public who Object to CCTV and comments provided
No needed waste of money and waste of time When I book a taxi the company and driver have my details that is more than enough also I don't want to be recorded Speaking to several drivers they are not happy with the authority having access to the data and recordings collected. Also the huge costs involved and any incidents could be loss of earning if there is a false accusation. CCTV should be responsibility of drivers and they should have 1st access not council.

I consider privacy very important and I have never had any incident in a local taxi so don't care for cctv I think that would infringe on my right to privacy which is one of the main reasons I would get a taxi over using the bus or train.
I don't need anymore cameras spying on me. There should be a choice of taxis with cameras and without and we should know before we get in if there is any cctv recording
I don't care for cctv and don't want to be recorded on my nights out. It makes no difference since we all have our phones on us all the time to record anything we want. Sometimes we say things in taxis that we wouldn't say in a public setting or when being recorded. It would remove the human aspect of getting into a taxi as we would have to be careful with our words especially on a night out when I can't even remember half the things I've said some of which can be career ending for some.
Object but no comment
Privacy Hi I use taxis atleast 5 times a week and like privacy and don't feel comfortable with myself and my children
Privacy concerns.. costs.. if I was to have such a system then I would want full control of its functionality. I wouldn't want it to recording when I have the vehicle for private use. While I admit some passengers don't mind it but some of passengers do not want such a thing. Especially where their is children involved as they do not trust the systems. Also, the cost should not be the
Privacy issues No driver or passenger like it. Driver don't want to spend money on installing and maintaining it It is more burdon on driver
Object but no comment
Privacy is a big issue - Drivers are vetted, drivers go through a vigorous DBS process, everything is so expensive and you want to add more expenditure on drivers - lower taxi badge cost and pay for the cameras including upkeep then we will consider it
Cross border laws means some private hire taxis do not have cctv 1. How many cases of bad / unlawful behaviour have been recorded in taxis in Huntingdonshire and would the have been prevented if cctv was fitted. 2. All the cost of cctv would be bourn by the driver. 3. Cross border laws creates a two tier system whereby Huntingdonshire taxis would be mandated cctv but eg Wolverhampton plated cars would not have cctv
There is no need to CCTV in the Taxi because I feel safe, and it's unnecessary to have

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Huntingdonshire District Council - Proposed Street Trading Fees and Charges									
Element	Detail	Rate per	Statutory (S) Discretionary (D)	Date of last change	VAT *	Net charge	VAT	Total Charge	% Change from 2024/25
Street Trading	New applications Admin fee (non- refundable)		D	N/A	N	65.00	0.00	65.00	N/A
	Change of trading unit admin fee		D	N/A	N	30.00	0.00	30.00	N/A
	Street Trading Consents - 1 Day		D	Apr-24	N	30.00	0.00	30.00	(55.00%)
	Street Trading Consents - 1 Month		D	Apr-24	N	210.00	0.00	210.00	(16.00%)
	Street Trading Consents - 6 Months		D	Apr-24	N	930.00	0.00	930.00	(32.00%)
	Street Trading Consents - Annual		D	Apr-24	N	1,550.00	0.00	1,550.00	(27.00%)
	Street Trading Consents - 10 day trial - new applicants only (no previous trade in area)		D	Apr-24	N	105.00	0.00	105.00	(85.00%)
TO BE REMOVED	Street Trading Licences		D	Apr-24	N	1,920.00	0.00	1,920.00	0.00%

April 2025		
Net charge	VAT	Total Charge
0	0	0
0	0	0
67.00	0.00	67.00
249.00	0.00	249.00
1364.00	0.00	1364.00
2136.00	0.00	2136.00
692.00	0.00	692.00
1920.00	0.00	1920.00

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